

CASE STUDY: LOWERY

BACKGROUND

Lowery is a contractor that focuses on electrical and civil engineering projects within the Rail and Power sectors. Clients include Network Rail, London Underground as well as some of the School's Partners such as BAM and Skanska. Projects include Crossrail where Lowery is a principle contractor.

Lowery joined the School in January 2017. Adria Garcia, Environmental and Health and Safety engineer attended his first Fairness, Inclusion and Respect (FIR) Ambassador workshop on the 6th December 2017. The workshop provided useful information on the implementation of FIR which inspired Adria to promote FIR tools and techniques within Lowery.

As a result, Lowery conducts a staff briefing every month which focuses on Fairness, Inclusion and Respect, discussing what Lowery is currently doing in regard to FIR as well as what can be improved. The briefing also focuses on how the School works and encourages team to complete training within the School.



SELF - ASSESSMENT & ACTION PLAN



Adria Garcia, is the main point of contact with the SCSS. Adria holds the responsibility for developing and maintaining the relationship between Lowery and the Supply Chain Sustainability School.

"One of the assessments we have completed is the new Building Information Modelling (BIM) assessment. We found this assessment very useful in benchmarking our current knowledge level on BIM.

We have completed four assessments to date, and plan to reassess on a 6-monthly basis".

BENEFITS

As a result of engaging with the School Lowery has:

- **Increased awareness of Fairness, Inclusion and Respect across our organisation which has improved communications within internal teams.**
- **Improved reputation within the industry due to the increased awareness of FIR.**
- **Increased training and networking opportunities which has helped increase sustainability knowledge and brand awareness.**
- **Collaborative working across several departments in our organisation which has helped improved relationships with current clients.**
- **Gained a competitive advantage through understanding their client's sustainability requirements.**

LESSONS LEARNED

- We need to monitor Social Value within our organisation by creating Social Value key performance indicators
- Maintain engagement with our internal team regarding the school to encourage learning and training within the School.

THE FUTURE

- Key performance indicators to focus more on sustainability.
- Implement and promote sustainability across our organisation through our website and sustainability events.
- Continue to look and ensure all materials are certified.