

Challenges:

As a private practice and SME in Wales, an initial challenge has been ensuring sustainability is embedded within the company and their people. The last three years have been introductory steps for ChandlerKBS to gain an understanding of what sustainability means to them.

This includes ChandlerKBS understanding not only how they can make a positive difference in the way their business is run but also the services they deliver to their clients, using the School's free resources to achieve these steps.

Impact:

- **Company approach:** Staff members have attended several engagement events on the Wellbeing of Future Generations Act, a key driver for change in Wales. Staff have also attended key forums on Carbon reduction held by some of ChandlerKBS' major clients including Dwr Cymru Welsh Water and Transport for Wales. Knowledge gained from these sessions have been implemented into internal ChandlerKBS lunch n learn sessions. Upcoming School events are monitored internally and are discussed at regular Safety, Environmental Management forums as well as attendees who are mostly likely to benefit.
- **Company-wide engagement:** The School's E-learning modules form an important part of staff training for the practice. The practice has proposed an initial programme of learning for staff, which will be an introduction to the School that will demonstrate the value of the wealth and knowledge that is accessible and available within the School.

Value gained:

- **Improved processes:** The school's resources have assisted ChandlerKBS with improving their internal processes and systems both for internal and client guidance. As part of this a section on sustainability and its importance of sourcing has been included. As a link back to key sources ChandlerKBS have embedded direct links to both the School, the Future Generations Act and ISO 20400 guidance in internal procedures.
- **Implementing change:** As a result of completing a self- assessment and receiving a tailored action plan, the results from the assessment was introduced to ChandlerKBS' safety and sustainability roadmap which looks at the energy efficiency of their buildings, the proposed introduction of electric charging points, travel required for working with clients and carbon mitigation and the wellbeing aspect of sustainability in their people, with a mental health first aider initiative now in progress.
- **Benchmarking:** ChandlerKBS plan to use the reassessment tool to review how successful they have been in completion of their initiatives this year, and the uptake of learning materials on the School by their wider staff.
- **PR / comms opportunities:** ChandlerKBS' advertisement for School membership has been low key to date, however as a SME in Wales they are proud to have started their sustainability journey with the support of the School and with the resources at their disposal they believe they are making good progress and is something they look to promote far wider in future.

Fact box



CHANDLERKBS

Company

ChandlerKBS

Employees

155

Website

www.chandlerkbs.com

Main contacts

John Gavigan

Services

Managing projects across a variety of sectors including hospitality, commercial, retail, water, gas, electricity, nuclear and infrastructure.

About

ChandlerKBS provides independent cost, project, and procurement consultancy services across a wide range of sectors throughout Europe and the UK.

Established for over 30 years. With a head office in Cardiff and from United Kingdom office network, ChandlerKBS cover all UK regions and Ireland. ChandlerKBS have been established in Germany since 1992 and successfully work across 16 European countries.

Future Proofing:

As a Welsh business that has been able to grow and develop into other geographical areas and sectors, it is refreshing for ChandlerKBS to see the steps the School has taken to address the legislation within Wales and tailor the learning around local issues including integration into the Wellbeing of Future Generations Act. This allows SME's accessing the information to relate easier to the day to day issues they face.

With many of their key clients already partners of the School and new business opportunities closely linked to the ability to demonstrate an understanding of sustainability, ChandlerKBS' interaction with the School allows them to demonstrate how they are addressing their own sustainability challenges as well as the practical application of knowledge to deliver their services in a sustainable manner.