

## Challenges:

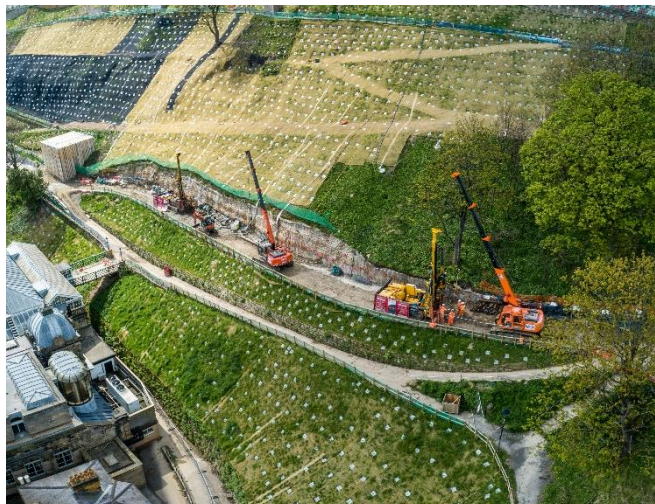


Sustainability is an integral part of Keller's approach to business and delivering quality services to our clients. Our post-graduate researcher, Luke Deamer, is a sustainability specialist and works with all parts of the business to drive improvement. However it is the responsibility of everyone within Keller to consider and contribute to our sustainability goals on every project.

Our biggest sustainability challenges are around the materials we use to provide our market-leading services, namely, concrete/grout and steel. We are constantly looking at ways of making them more sustainable, using less product and working with our supply chain to develop alternatives. Rigs and equipment have come a long way in recent years and Keller's investment programme ensures that all plant is at least tier 4 final with appropriate oils. We are always investigating sustainable fuels and have several electric-powered rigs within the fleet.

## Impact:

- **Sharing learning with industry:** Multiple people within the business have attended supplier days and have found them very useful, not only in making contacts but sharing knowledge and information which could benefit both their and others' businesses.
- **Focused learning:** Keller has assessed and re-assessed several times and are still working through their most recent action plan having re-assessed recently but it was of great use and helped to re-focus their attention in areas that were less obvious.
- **Breadth of learning:** A number of colleagues have done e-learning modules in a range of topics and they have been extremely useful. Keller has also used the modules to better understand certain topics and how they are perceived by clients to ensure they are fully aligned.
- **Supply chain engagement:** They have promoted their membership and the school at every opportunity through stories on their website, within the prequalification process and in every tender. They have discussed the SCSS in supply chain engagement meetings, in post-tender reviews and asked about how our suppliers and subcontractors engage within our supply-chain prequalification questionnaires.



## Fact box



### Company

Keller Limited

### No of employees

330

### Turnover

£69M

### Website

[www.keller.co.uk](http://www.keller.co.uk)

### Main contact

Mark Williams – UK Development Director

### Services

Geotechnical Engineering

### About

Keller is the World's largest geotechnical engineering contractor providing design & construct services using state-of-the-art plant, highly trained professionals, and innovative technologies to deliver within programme and budget. Our experienced in-house design team work closely with operations and our clients to support the works on an ongoing basis, ensuring that the most sustainable, the most practical and the most suitable solution is always installed, and we can adapt as necessary if programme constraints or unexpected obstructions dictate. We typically operate as a sub-contractor working with tier 1 contractors, clients, and fellow subcontractors alike.

## Value gained:

- **Social sustainability accreditations:** Their HSEQ Director and their HR Manager attended a training workshop on EDI & SEE with Galliford Try which was incredibly useful. Keller have since gained the 'Investors in Diversity' accreditation and are working towards 'Leaders in Diversity'.
- **Better collaboration:** The School's self-assessment and action plan have helped them to behave more collaboratively in terms of sustainability and have increased awareness of whole-project sustainable values.
- **Improved staff inductions:** They use several SCSS videos within their inductions to demonstrate how important sustainability and related topics are to Keller and the wider industry.
- **Improved connections:** It has been a particularly challenging couple of years for the industry and it has sometimes been difficult to engage through the normal channels, however, the SCSS has enabled us to connect with other sub-contractors and clients alike to continue learning and sharing knowledge.
- **Improved reputation:** The value to Keller is in ensuring they are aligned to best practice and contributing to the sustainability credentials of the projects on which they work.



## Future Proofing:

We see lots of new content being added to the School's website which is great and very useful. To unite the approach taken by subcontractors and tier 1s alike, it would be great to have some consistent resource produced such as video toolbox talks on popular topics and even better if there was some way to personalise them to each member company. This would help to embed the SCSS logo and brand within company's entire training content and keep messages uniform across projects.