

## Challenges:

The biggest challenge that DCP faces is waste due to the amount of material they require. It is nearly impossible to predict the exact amount needed. Sustainability is wide ranging and touches each part of every organisation. DCP believes that everyone is responsible for sustainability, and members within the organisation all play apart from the procurement process, ensuring they do not over order, even back to the office ensuring they think twice before printing.

DCP have regular internal communication to share best practice and ideas when it comes to reducing waste and cost. They also hold regular external talks with subcontractors about ordering responsibly and cutting down on waste, as well as suppliers to see how to cut down on excess materials via arranging collection, getting available stock instead of the minimum order quantities etc. As a result, DCP has a project in progress which is a simple easy way to facilitate and administer sharing of materials from site to site. DCP are always looking for opportunities to continually improve and innovate.

## Impact:

Through undertaking assessments using the self- assessment tool, working through the tailored action plan, and using the School's online resources, DCP feel being members of the School has impacted in the following ways:

- **Benchmarking Knowledge:** DCP have been able to benchmark their knowledge by completing assessments & receiving a tailored action plan. The action plan highlighted topic areas which DCP had previously overlooked, helping to provide DCP focus on specific topic areas.
- **Continued development:** DCP have accessed a variety of resources within the school helping to improve knowledge. DCP have found the e-learning modules in particular very good & helpful.

## Value gained:

As time goes on being socially and environmentally responsible has become more and more essential to every business, DCP are realising the true benefits. DCP think that the value gained is not only the awareness but also the competitive advantage they can obtain by being ahead of others in the same field regarding winning new business, attracting the right talent for DCP and having much more efficient processes.

## Future Proofing:

DCP would like to see the school develop more training material/workshops from different perspectives of the construction industry, in particular materials specifically for contractors.

## Fact box



### Company

Dulley Ceilings & Partitions Limited

### No of employees

10

### HQ

Surrey

### Website

<https://www.dulleyceilingsandpartitions.co.uk/>

### Main contact

Alex Beale – Business Operations Manager

### Services

Interior fit-out, ceilings & partitions, plastering & fibrous plaster, and steel framing systems.

### About

Founded in 1997 by Chris Dulley, DCP has built a reputation for superior quality, establishing itself as a market leader in interior fit-out and refurbishment.

DCP are committed to sourcing materials from sustainable sources throughout their supply chain, an environmental and ethical approach is their ultimate concern.