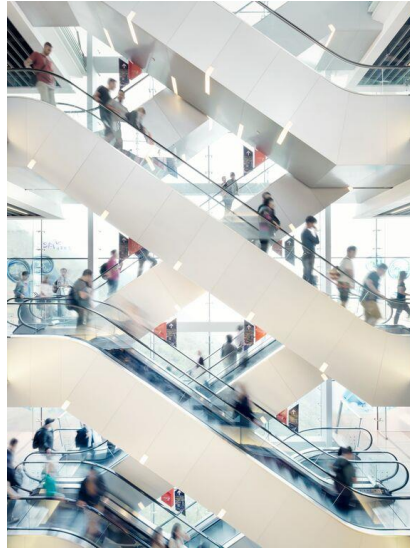


## Challenges:

Elevators and escalators make cities more liveable by allowing crowded urban areas to develop vertically. As the future of cities continues to be marked by density, Schindler's main contribution to urban mobility will come from pioneering smart and sustainable ways to keep the world moving.

Buildings and construction account for as much as 38% of global CO2 emissions and Schindler's customers are looking for climate-neutral building infrastructure and modernising solutions. Challenges for Schindler include reducing the carbon footprint of their operations and helping customers become more sustainable through the development of energy-efficient products and innovative solutions.

The biggest challenge is around CO2 emissions from fleet vehicles. They recognise the strategic importance of reducing unnecessary travel and emissions, and are looking at ways to reduce emissions, including alternative methods of travel.



## Impact:

Being a member of the School has had the following impacts on Schindler:

- **Developing understanding:** Members of the HSQE team have attended training workshops covering areas such as the Modern Slavery Act. These have proved beneficial in the understanding of legislative requirements and shaping the approach to sustainability issues.
- **Benchmarking knowledge:** The HSQE team has made use of the assessments available within the School's online portal and found the process beneficial by providing an impartial assessment of activities. Subsequent action plans backed with appropriate resources enable them to add value to their management system to enhance the ability to respond to PQQ requests.
- **Targeting gaps in knowledge:** E-learning modules suggested following the use of the online assessment tool have proved useful to plug knowledge gaps and as a source for internal training documentation.

## Value gained:

Schindler have gained the following value by being a member of the School:

- **Enhanced reputation:** Being a member of the School enhances their reputation among clients from a sustainability perspective, globally, as sustainable requirements are increasingly becoming expected by not just customers but also wider society.

## Fact box



### Company

Schindler

### No of employees

600

### HQ

Addlestone

### Website

[www.schindlerlifts.co.uk](http://www.schindlerlifts.co.uk)

### Main contact

Jude Hartness -Communications  
Manager - 01932 758 100

### Services

Design, procurement, installation, final inspection & testing, maintenance, repair & modernisation of lifts, escalators and moving walks.

### About

Schindler Group transports more than 1.5 billion of us every day. Their products and services are essential to urban mobility, getting people where they need to be, seamlessly.

Founded in Lucerne, Switzerland in 1874, Schindler are one of the world's leading providers of elevators, escalators, and moving walks, as well as maintenance and modernisation services. Together with their customers, they help organise cities: moving people and goods and connecting vertical and horizontal transportation systems.

- **Improved knowledge:** School training materials are of great use and can be disseminated to Schindler's supply chain and the wider Schindler Group. Bite sized pieces of relevant information has allowed them to improve knowledge.
- **PR opportunities:** Membership of the School provides Schindler with an advantage when communicating with global customers and helps evidence their commitment to sustainability when completing PQQ documentation and tender opportunities.



### Future proofing:

Schindler appreciate the efforts of the School and look forward to the continued provision of tailored assessment tools and resources in the future to help them complete their journey through the Sustainability Road Map.