

## Challenges:

As clients and in fact the world at large places more emphasis on sustainability, meeting these needs in a cost-effective manner presents Protector Group's biggest challenge.

Protector Group's fleet of vehicles is also a big challenge for the company with regards to fuel use.

The transition towards a more sustainable energy source for powering CCTV camera bastion towers has additionally proved both challenging and rewarding.

## Impact:

Through understanding the issues better through the use of the School's resources, The Protector Group are able to achieve the following impacts:

**Solar-powered cameras:** The company is transitioning away from cameras powered by diesel generators/batteries to cameras powered using solar panels

**Fleet improvements:** For fuel efficiency, the company utilises the 'Big Change' trackers and software, this enabled to monitor vehicle location and to select the closest vehicle to respond to an alarm activation. The next step is the gradual transition to hybrid/electric vehicles to further reduce environmental impact.

## Value gained:

The Protector Group's engagement with the School has been very useful and has allowed for a far better understanding of sustainability including:

- Understanding the drivers that motivate the company
- Meeting client requirements
- Better understanding of the use of natural resources
- Understanding the drivers that motivate the company
- How to monitor and improve the company's performance against targets

**Accessible learning:** The training sessions the company has engaged with have provided information and knowledge that they would ordinarily not have easy access to. This has given the company the direction and focus needed to move forward.

**Benchmarking knowledge:** The assessments offer an excellent way of creating a baseline of current understanding around the various topics of sustainability. Understanding where the company stands

## Fact box



### Company

The Protector Group

### No of employees

318

### HQ

Gateshead, UK

### Website

[www.protectorsecurity.co.uk](http://www.protectorsecurity.co.uk)

### Main contact

Phil Thwaites  
[phil.thwaites@protectorsecurity.co.uk](mailto:phil.thwaites@protectorsecurity.co.uk)

### Services

Security, CCTV

### About

Protector Group is a strategic security resource that delivers 100% confidence through significant investment, powerful innovation, and comprehensive accreditation. The company's Security Industry Authority Approved Contractor Scheme (ACS) score places them in the top 5% of all ACS companies within the UK.

provides the opportunity to decide which direction the company should take and to establish the goals the company wants to achieve.

**Roadmap for improvement:** The action plan is a great tool to set out a roadmap for improvement. This acts as a guide to learning.

**Wide variety of resources:** The e-learning modules provided by the School proved very useful as specific and relevant topics are readily available and easily accessed. Ranging from short 5-minute videos to more immersive e-learning modules with questions to complete, the variety and content proved invaluable.

**Enhanced reputation:** Protector Group's customers recognise and acknowledge the Supply Chain Sustainability School logo that is included on company letterheads, etc. As a consequence, the company can display a more positive aspect to overall business activities.

### Future proofing:

The Protector Group will continue to utilise the fantastic resources available from the Supply Chain Sustainability School to continue their journey towards becoming a more sustainable and environmentally proactive company.