

## FM Leadership Group

29<sup>th</sup> September 2022

**Attendees:** Alison Bettany (Chair) – EMCOR, Jessica Pawley – Equans, Jason Roberts – Mitie, Mark Turner, Alfie Austyn, David Emery (all School)

### **General School Update:**

Group Chair Alison Bettany opened the meeting and welcomed new attendees Jason Roberts from Mitie and Jessica Pawley from Equans.

Mark Turner informed the group that the School now has 182 Partners. New partners which have joined the School recently are WH Water Treatment, Southern Water, Yondr, Northern Gas Networks, BW Workplace Experts, Network Plus, Buildots, Thomson, Hill Group, Landsec, IPAF, Clancy Group, Savills, Portakabin, Space Interior Systems, and Mitie.

The partners present were informed of the School's performance to date, which remains encouraging. Please read the pre-read for further information.

The group was also informed about how the school is constantly improving the resources it has and is reviewing a number of its FM specific modules. A number of new aspects are currently being built into the e learning modules that cover the business case for sustainability in FM, ethical business, people, skills and labour practices in FM, sustainable use and management of plastics, responsible waste management in FM, and building management. This process ensures that topics are up to date with the newest developments, policy and legislation. The updated e learning will be available soon.

### **Sustainable FM and Workplaces 15th November 2022**

Partners were made aware of the RESCHEDULED Sustainable FM and workplaces event on 15<sup>th</sup> November. This live event to be held in Birmingham is an opportunity for School partners, members and also other stakeholders to hear from panel members about the challenges and opportunities we face, take part in the talks, learn about a range of key topics within FM, and connect with other individuals and partners within the market.

Details and registration for the event can be found [here](#)

### **Action:**

- **Partners**, please attend if possible and promote this event to your supply chains and colleagues

### **New topics for FM events**

A discussion was opened to possible new topics for future events run by the school. It has already been agreed to hold a Modern Slavery in FM Lunch 'n' Learn on the 25<sup>th</sup> of January 2023.

Other possible events suggested included:

- **Social Value in FM Lunch and Learn** with presenters from Mitie
- **Climate adaptation in FM Lunch and Learn** with Equans – looking at how changes in climate affect FM and its client base, for example, extreme weather
- An event on **helping to meet the challenges of energy costs on FM and its clients** – supported by Mitie
- An event on **EV transition for companies in FM**. Supported by Mitie  
This topic has clear potential to go beyond FM and apply to other markets in the school

The option of holding one or more of these as a Business Bytes was discussed, which would allow for a more in depth look at the topic and with several external speakers. All events will be open to anyone who registers to attend.

**Actions:**

- **Partners** to let Alfie and Mark know if they would like to co-present or otherwise be involved in any of the suggested lunch and learn events - may have suppliers to bring forward, for instance, who could present
- **Partners** to forward simple email “wish list” for content of above proposed events
- **School** to start organising discussed events – consult with partners on the actual structure and required content in the events – potentially 4 Lunch ‘n’ Learns (early next year Jan-March)

**2023 School FM Conference**

It is proposed that this will again be a virtual event and will follow on and build upon the discussions and content derived from the FM Live briefing that is to take place on 15th November. A session showcasing Supplier innovation will also be considered. It is intended to hold the Conference at a date TBC in January or early February 2023.

**School impact survey**

Please take the time to complete the [survey](#) and share with colleagues and suppliers. As well as being a requirement from some of the School’s funders this is an essential part of our review process to help ensure the School offer remains relevant and beneficial to its audience.

**Market automation**

The new market automation process was outlined to the partners. The market automation journey aims to offer continuous learning/resources to the partners in a tailored format. In addition to this it aims to boost engagement for the wide range of events the school holds, and to acquire new members via the automation journey. See slides included in the pre-read.

For any queries about the market automation journey contact [Lydia@supplychainschool.co.uk](mailto:Lydia@supplychainschool.co.uk).

**Business plan updates**

The partners were taken through the school’s priorities regarding continuous engagement, maximising partner value, engaging the supply chain, and developing collaborative activities. Partners were also directed to the [Partner Pack](#) for any information regarding their partnership with the school.

Partners were informed that ‘Welcome to the School’ and “Re-introduction to the School” sessions can be run as part of their workshop offer. For existing partners this can be of great help at times when people change roles, contacts have changed, and new people need to be brought up to date on the school and the relationship with the partner.

Mark updated the group on a range of activities that have been undertaken addressing the issues of packaging and plastics. Furthermore, the group was informed of the packaging waste research project for FM, Fit Out, and M&E. These areas have been identified as producing a significant amount of packaging waste, and with the Plastic Packaging Tax Implementation Deadline of April 2022 approaching, this issue will become ever more significant. Additionally, to address FM specific sustainability issues reliant upon digital literacy, the development of FM specific digital learning was proposed.

Jason Roberts suggested there would be merit in building bigger focus on guidance for companies/partners hitting science-based targets into the next FY business plan – bolstered by webinars, workshops, learning pathways etc.

**Actions:**

- **Partners** to let Mark know if they would like a “Re-introduction to the School” workshop

- **Mark** to approach the School’s energy and carbon team regarding developing a more focused approach towards SBTs for FM partners and members in the coming FY

### News from School Working Groups

The content from the most recent meeting of the Social Value Group was presented. Mark undertook to share the report from the Group covering the various Social Value tools available for use.

The Social Value tools report can be found [here](#)

### Downloading a Digital Mindset Project

David Emery provided the group with information about the School’s award winning ‘Downloading a Digital Mindset Project’. David discussed the growing impact of digital approaches in the built environment going into the future, not only for productivity, efficiency, and delivery, but also for attracting new talent.

Outputs of the project includes an online resource library, a training needs assessment, a digital maturity assessment, 5 new e-learning modules, 10 digital bite videos, and a digital leadership course.

Below are the listed members of the Digital Leadership Group. It was noted that Engie have now rebranded to Equans.



Partners were shown the outline of the Digital Leadership Course for students, including digital modules, training courses, and assessments. The possibility of taking the course further to building an academy of digital students and leaders was proposed.

For further information about the Downloading a Digital Mindset project, contact David Emery- [david@supplychainschool.co.uk](mailto:david@supplychainschool.co.uk).

**Action:** David Emery to update Engie’s logo to Equans on Digital material.

**AOB:** The next leadership group meeting is taking place on the 1<sup>st</sup> of December – **11:00am -13:00pm on Microsoft Teams.**