

## Challenges:



The M&E industry landscape is constantly changing, and sustainability issues have always been at the forefront of EPPH's business model and ethos. Regularly there are opposing factors that influence decisions and direction. The fragile balance between cost, quality and sustainability must be understood. The most used source for electricity production today is coal; this simply is not sustainable.

There are four commonly identified sustainable electricity resources: solar, wind, hydro and biomass. Each is renewable, but that does not necessarily make them sustainable. Sustainability is determined by three parameters: environmental, social, and economical. EPPH recognises and actively encourages the use and implementation of renewable and sustainable appliances and infrastructure, incorporating a focus on ASHP's and PV, including battery storage.

## Impact:

**Increased knowledge:** The Supply Chain Sustainability School has a plethora of intuitive and helpful information regarding legislation and resources. Becoming a School member has allowed EPPH to widen their understanding of sustainability and everything it entails beyond the initial perception of sustainably sourced labour and materials. The School has also expanded EPPH's knowledge of fairness and inclusion, modern slavery, and social value.

**Guidance:** The School has offered guidance to EPPH to obtain the techniques and practices that the company needs to build stronger relationships with local communities and clientele, thus giving EPPH a competitive advantage and the knowledge to continue to grow and succeed within multiple disciplines successfully.

**Organised and palatable training:** EPPH has found the School's e-learning modules informative and the perfect resource to personalise sustainability learning, allowing them to reference the content when advising employees of their actions and plans. EPPH has found the 'Net Zero and Carbon Offsetting' Lunch 'n' Learn particularly informative among other e-learning, including 'The Business Case for Sustainability in FM', 'Carbon Reporting' and 'Air Quality for Plant and Equipment'. The company appreciates that the e-learning modules are all presented in a fashion that is not only very well organised and informative but also accessible for any degree of prior knowledge.

## Value gained:

**Keeping up with Legislation:** EPPH understands the importance of School membership. The company can utilise the offered online information and updated resources to maintain that EPPH is always in

## Fact box



### Company

EPPH Ltd

### No of employees

50

### HQ

Ipswich, Suffolk

### Website

[www.epph.co.uk](http://www.epph.co.uk)

### Main contact

[info@epph.co.uk](mailto:info@epph.co.uk)

### Services

Concept design and feasibility, specialist projects, commercial projects.

### About

EPPH was founded in 2012 and formed as a local plumbing and heating company based on strong customer service and building long-lasting relationships, allowing the company to expand continually and advance through the determination and perseverance of a valuable team.

compliance with the latest regulations. EPPH uses these regulations to adhere to commercial and domestic client requirements and implement, retain, and sustain excellent health and safety procedures and processes.

### **Future proofing:**

EPPH looks forward to continuing to access the School's assessments and the action plans they produce. This continued use will allow EPPH to keep up to date with the highest level of sustainability policies and practices, including regular reviews of their sustainability policy and distributing changes to all staff.

EPPH will continue utilising the resources available, attending Lunch 'n' Learns, accessing podcasts and e-learning modules and extending these to relevant staff. The variety of resources helps cater for a diverse demographic, which is an invaluable tool for EPPH's dynamic business model.