

FM Leadership Group Meeting

1st December 2022

Attendees:

Alison Bettany (Group Chair, EMCOR UK), Annette Johnson-Poensgen (Serco), Ben Parker (IKO PLC), Jason Roberts (Mitie), Jessica Pawley (EQUANS), Jodie Culbert (Veolia), Laura Mayhew-Manchon (Skanska), Nicole Giglia (NG Bailey), Rory Murphy (Vinci), Mark Turner (SCSS), Alfie Austyn (SCSS).

General School Update

Mark Turner, Sector Lead for FM, introduced the session by welcoming new partners Veolia and Mitsubishi. The School now has a total of 192 partners. The group was provided with an update of the engagement, learning, and activity figures which showed a 33% increase in active individuals and 41% increase in active organisations since the previous year. Partners were made aware of the School's target to reach 35,000 active individuals by 23/24 and 50,000 by 24/25.

The partners were taken through the proposed priorities for FM, including continuing to engage partner supply chains, maximising partner value and engagement within the school, enhancing the profile of FM within the FM community, and developing collaborative activities. Mark Turner gave an outline on the planned and completed activities for 22/23 including the FM Conference, Business Bytes, and Lunch n Learns. Partners were made aware of additional activities such as updated e-learning modules and the production of FM-related films which partners can get involved in.

Alison Bettany looked back on the in-person Sustainable Workplaces and FM Briefing which took place on the 15th November, reflecting on the positive feedback and the engagement of the attendees on the day. This began discussions about the possibility of more in-person events, due to their benefits in fostering deeper collaboration and engagement.

The group was informed of the date for the upcoming Online (virtual) FM conference (AM - 29th March 2023). This event will act as a follow-on for the FM Briefing in November and will aim to take discussions on energy and carbon, digital, social value, and circular economy further. Partners were asked what additional focuses they would like to see for this session. They included:

- Biodiversity and net zero
- Capturing scope 3 data - Innovations in digital, demonstrations of the carbon calculator tool, and a focus on the costs of efforts in capturing this data
- Energy reduction/saving costs (in the midst of the current energy crisis)

Action:

- Any partners **who would like to be directly involved in presenting at the FM Conference**, please let Mark know.

Business Planning

Mark Turner then lead the Business Planning of the session. The aim of the session was to capture what Partner businesses would like from the school in 2022 -2023, through open discussion and sharing of ideas.

This will then be distilled into content for the School Board to consider. FM partners will be able to build upon the initial ideas at the next FM Leadership meeting on

The group was asked to share their views on how the school can accelerate learning and collaboration using Mentimeter:

What do we need to do to accelerate learning & collaboration?

Communicate

Make learning relevant to the supplier's to make their life easier

Have common platforms (as scope 3 discussion)

Gap analysis of who's doing what elsewhere
 More frequent surveys of members
 Quarterly briefing of trends

More opportunities for connectivity between suppliers and clients

Communicate topics

Get more connected and share objectives

Relevance

Mandate SCSS learning in our subcontract arrangements

What do we need to do to accelerate learning & collaboration?

Make it easier for SMEs to access

Provide explicit objectives and goals

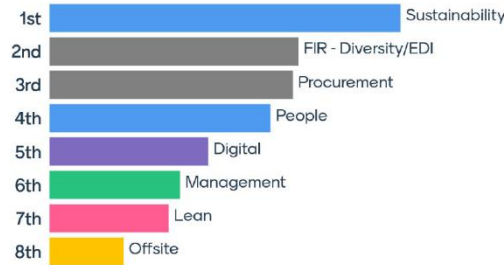
Case studies of how learning has helped businesses improve

Experiment, analyse and reflect

As a FM group of businesses, let's join together

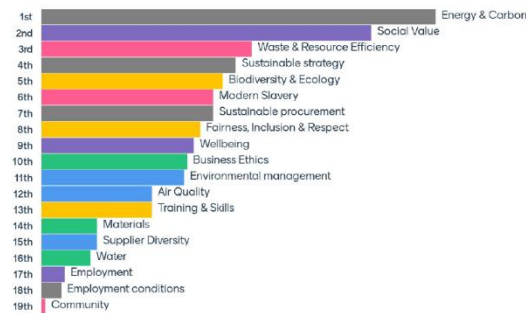
The group was then asked to prioritise areas of learning for their supply chain:

What are your priority areas of learning for your supply chain? Prioritise the list below: 1 being the highest priority, 8 being the lowest



The results showed the Sustainability was voted as the top priority, followed by People and Procurement. The group was then asked to vote for the top 5 sustainability topics for their supply chain:

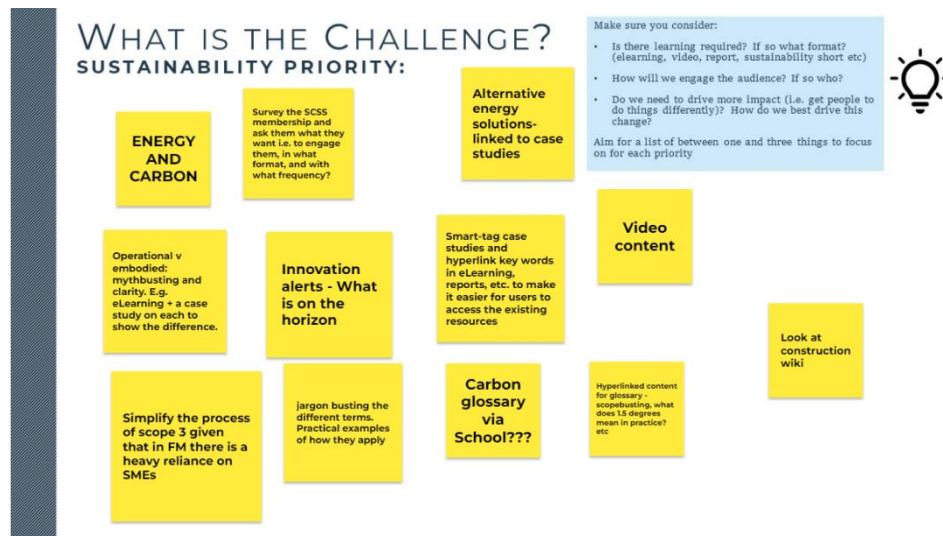
Rank your top 5 priority areas of learning for the supply chain, with 1 being the highest priority



The results showed 'Energy and Carbon' was voted as the top priority, followed closely by Social Value.

After completing voting the group was then asked to discuss the challenges and opportunities, for the school to better engage/upskill the value chain in addressing priority sustainability issues. The group discussed the following:

Energy and Carbon

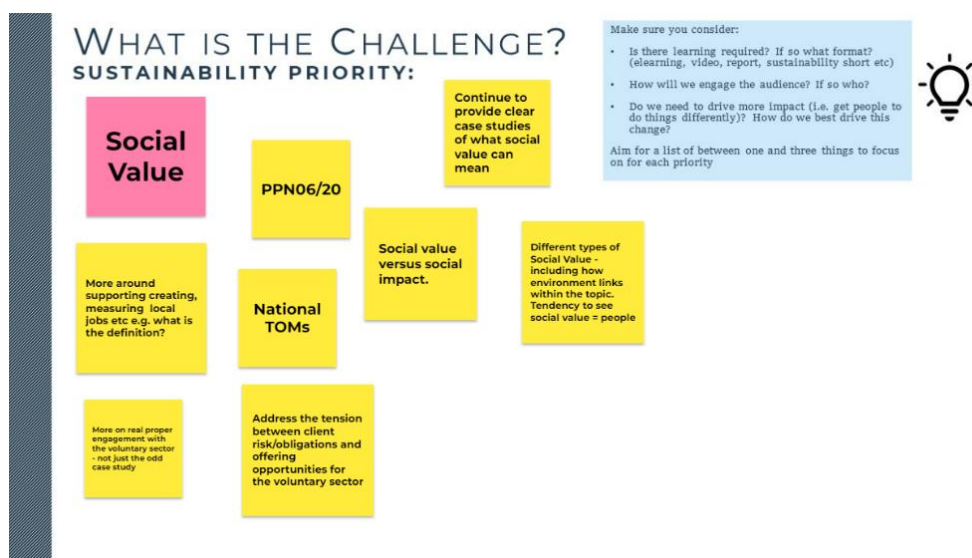


One topic of note was jargon busting, a recurring problem in energy and carbon discussion. One of the suggestions involved creating a glossary for phrases and concepts and creating school resources around explaining some of the phrases and concepts e.g. net zero, climate change, 2/3/4 degree increases in global temperature.

Action:

- Laura Mayhew Manchon and any other partners who have FM focused carbon/climate change etc glossaries/jargon busters they are willing to share please forward for development into a collaborative School document.

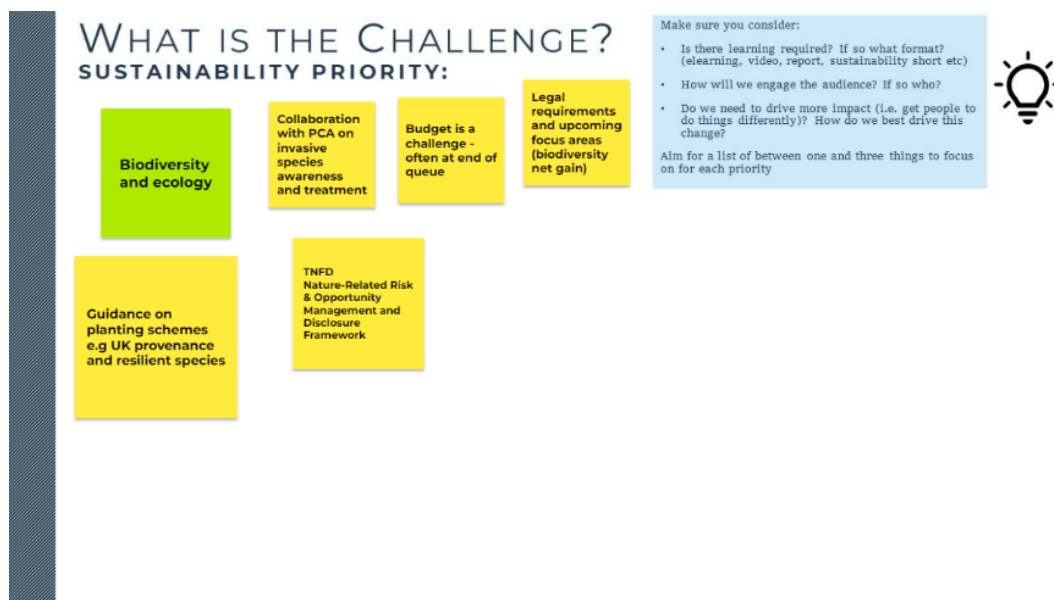
Social Value



Waste & Resource Efficiency



Biodiversity & Ecology



Action:

- Partners to inform Mark of any further thoughts or ideas that they think will add to the effectiveness of next year's business plan.

AOB

Mark shared the dates for the upcoming FM Leadership Group meetings. They are as follows:

- Wednesday 8th March
- Wednesday 10th May
- Tuesday 19th September
- Wednesday 29th November

Partners were also reminded of the date for the next virtual FM Conference – **Wednesday 29th March 2023 – AM only.**

Finally, the group was made aware of the upcoming production of films for FM in January, and partners were invited to speak in one or more of the films. Topics include:

- The Business Case for Sustainable FM
- Building Management
- Energy efficiency
- Involving the Third Sector in FM Supply
- Local and SME procurement for FM.

Available dates are:

London Dates

17th Jan – Bouygues Offices - Becket House, 1 Lambeth Palace Rd, London SE1 7EU

20th Jan - Morgan Sindall Group, Kent House, 14-17 Market Pl, London W1W 8AJ

Manchester Date

26th Jan - Morson Talent | Adamson House, Centenary Way, Manchester M50 1RD

Action:

- Any partners who are not already involved but would like to join the filming sessions to inform Mark and Grace O'Connell ASAP – grace@supplychainschool.co.uk