

## FM Leadership Group Meeting

23<sup>rd</sup> June 2022

Alfie Austyn (Supply Chain Sustainability School), Amy Brogan (CBRE), Anthony Heaton (BAM), Ben Parker (IKO), Donna Dowman (Colas Rail), Jason Roberts (Mitie), Kerry Parker-Wray (IKO), Laura Cochrane (BAM), Laura Mayhew-Manchon (Skanska), Mark Turner (Supply Chain Sustainability School), Michael Ivory (Veolia), Rachel Burn (Mitie)

### Update on the School's Targets

Mark Turner, Sector Lead for Facilities Management, introduced the session and gave an update on the statistics of the School's planned growth over the next three years.

**The key aspect of this is to quickly grow the School's market penetration by reaching 35,000 active individuals in FY 2023/24 and 50,000 in FY 2024/25. This will require a significant uplift of c. 50 percent per annum on current use.**

The School has surpassed their partner target for 2022/23, achieving 191 partners, and aims to reach 224 by next year. The School's new partners since April 2022 are as follows:

31 New Partners since April 2022	
Octavius	Clancy Group
MWH Treatment	Portakabin
RSBG UK	Savills
SCS Railways	IKO plc
Yondr	Bimson
Northern Gas Networks	Wessex Archaeology
BW Workplace	Strabag UK
Network Plus	BBV JV
Buildots	United Living
Hill Group	Align JV
Land Securities	Mitsubishi Electric Europe BV
IPAF	Ipieca
Mitie	Peel Ports
Space Interior Systems	Suez
Veolia	Knauf Insulation
Enable	

As part of the School's ambitious target of 50,000 active individuals by 2025, it has set targets for 22,000 active individuals for 2022/23 and 35,000 for 2023/24. The School is also growing its' Partner Relations and Delivery Teams in order to account for this projected growth.

In terms of the School's performance this year (until January 2023), it has gained 31 new partners, 4,894 active companies and 17,512 active individuals. Other statistics include 68,048 resource views, 38,121 E-learning views and 14,940 learners at training. For the FM market specifically, the School has achieved 945 active companies and 3,012 active individuals so far for 2022/2023.

Mark then gave the group an overview of the most popular resources and training sessions which included the topics of Sustainability, Climate change, Carbon, Modern Slavery, FIR and Social Value. Furthermore, Facilities Management was the second most popular market page behind Construction, with 138 page views since June.

In addition to this, the group was shown the updated FM E-Learning modules. They are as follows:

- [Local and SME Spend in FM](#)
- [The Business Case for Sustainability in FM](#)
- Responsible Waste Management in FM (est. 31<sup>st</sup> March)
- Building Management for FM (est. 31st March)

**Action:**

- Partners to view the revised modules as they come on board and recommend to colleagues and supply chains where relevant.

**Online FM Conference: Facilities for our Future**

The Supply Chain Sustainability School will be holding our FM Annual Online Conference in the morning on Wednesday, the 29<sup>th</sup> March 2023. 9:30am – 12:00pm.

Speakers and panel members will include Mitie, Skanska, Sunbelt Rentals, Tarkett, BAM FM and more. Sessions will be interactive and attendees will have the opportunity to ask questions to our speakers and expert panel.

Topics covered will include:

- The path to net zero – making the most of digital technologies
- Optimising energy use
- Delivering social value in our projects
- Why working with the community and voluntary sector is great for business
- Bringing biodiversity to life
- Going circular and how we can boost the circular economy

Offers to help with ensuring maximum impact from the content on the day were received from Jason Roberts - Mitie, Laura Mayhew Manchon – Skanska, and Anthony Heaton – BAM FM.

The link to register is:

[https://learn.supplychainschool.co.uk/local/tlactionplans/resource\\_intro.php?id=9582&modtype=tl\\_event](https://learn.supplychainschool.co.uk/local/tlactionplans/resource_intro.php?id=9582&modtype=tl_event)

**Actions:**

- Partners to share the event with their supply chains and to get in contact with either Mark or Alfie if they have any ideas as to how to improve the running order or content, or would like to speak at the conference or join the partner panel for Q&A etc
- Mark to organise planning session ASAP with partners mentioned above plus any others wishing to be involved in finalising the agenda
- A speaker is still needed to address biodiversity challenges and opportunities for FM

**Business Planning**

Mark Turner, then showed the group the key School priority areas agreed on by all of the Leadership Groups, with Sustainability, Procurement and People as the top three most popular.

In terms of sustainability priorities, Energy & Carbon was the most popular, followed for FM by Social Value, Waste and Resource Efficiency, Biodiversity and Sustainability Strategy. FM was the only School market to put Biodiversity into the “top five” in our case instead of Sustainable Procurement.

The partners were given a quick overview of the School’s income growth for the next 3 years as well as the predicted spending for 2023/24.

Focus for partners 2023 – these are the broad objectives and types of activities that will help grow the sustainability impact and influence of FM within the School and critically, with the wider FM market and stakeholder community:

1. **Engage the FM value chain**
  - Partners to provide updated prioritised supplier lists and set School learning targets for their suppliers
  - Encourage greater uptake of FM specific and generic learning pathways and/or minimum learning resource uptake obligations (waste, carbon etc)
2. **Maximise FM Partners’ engagement with the School**
  - Partners to set learning objectives for their own workforces
  - Ensure greater proportion of partners are actively involved in representing the FM sector via School events and collaborative working groups
3. **Develop and enhance the profile of the School within the FM community**
  - Seek closer engagement with stakeholder organisations such as RICS, Sustainable FM Index and IWFM
  - Work with partners to support and contribute to collaborative events showcasing the School
4. **Develop collaborative activities to enhance relationships and ensure FM is not isolated within the School**
  - Target collaborative activities with other School groups and markets in key areas such as Digital, Carbon, Energy reduction, Waste and Circular Economy (for instance packaging reduction initiatives), Social Value, Biodiversity, Procurement, Ethical Business etc
  - Take a lead on key topics such as energy and carbon reduction.

**Actions:**

- Partners to actively consider how they can help here – PLEASE get involved;
  - Partners please volunteer to review the School’s learning pathways for relevance to the FM market and please look to use the Pathways or ask for them to be tailored appropriately for use (adding corporate /in house documentation etc)
  - Partners who have not yet supplied preferred supplier lists or whose lists are outdated please provide this content ASAP
  - Partners please review Schools interest groups and get involved in those of use, recommending suitable colleagues where necessary
  - can Partners please volunteer if they can facilitate introductions to key contacts in RICS, Sustainable FM Index and IWFM and join in introductory meetings

## FM Group Priorities:

### 1. Energy & Carbon

- Partners collaborate to develop an accessible, jargon busting Carbon/Climate Change glossary. Include practical examples of how they apply, with Hyperlinked content. Examples include 'scopebusting', what does 1.5 degrees mean in practice? Etc (N.B. Look at Construction Wiki to help with developing this content)
- Simplify further the process of scope 3 data collection for SME's. There is a heavy reliance on SMEs to deliver a wide range of core supply services etc and collecting FM Scope 3 is challenging for many – could a simplified Toll be developed?
- Deliver training and support on energy efficiency for operatives and managers

### 2. Waste & Resource Efficiency

- Create FM specific case studies around waste & resource efficiency to engage the FM sector. Focus on collaboration and SME success in this area and support push to improved resource efficiency
- Focus on measurement, what & how to measure – how can a School partner or member know they are being effective? Group to consider this and collaborate with other groups to develop a potential waste tool in the future.
- Need for education on future challenges, including changes to regulation and legislation to be delivered through Lunch & Learns.

### 3. Social Value

- Provide clear case studies of what social value can mean (PPN06/20 requirements plus any wider aspects and types of Social Value. Include here how environmental improvements and projects are relevant social value interventions.
- More genuine engagement with the third sector to build upon what has been done so far.

### 4. Biodiversity

- Address upcoming legal requirements and upcoming focus areas (biodiversity net gain)
- Collaborate with PCA on invasive species awareness and treatment
- Understand and disseminate the work of TNFD (Taskforce on Nature-related Financial Disclosures) and their Nature-Related Risk & Opportunity Management and Disclosure Framework.

### 5. Sustainability Strategy

- FM to consider setting up a content on the homepages to appeal to FM client community and direct clients to School resources.

## Actions:

- Partners to read and share these priorities and let Mark know if there are particular areas where they can get involved.

**AOB**

None raised.

The dates for the FM Leadership Group Meetings for this year are as follows:

- Wednesday 10th May
- Tuesday 19th September
- Wednesday 29th November