

## Challenges:

**Measuring carbon footprint:** Concept Building Services (Southern) Ltd has successfully collected their Scopes 1 and 2 data for the past 2 to 3 years. The challenge, however, comes from Scope 3 data. This area of data has the most significant impact on the business due to a wide range of factors, but it is also the most difficult information to obtain, as they are reliant on data provided by others.

**Educating employees to adopt better practices:** Over the past 12 months, Concept Building Services has focused on a few key areas:

1. Offices – initiatives have been implemented in all offices to promote conscious energy usage. This has been achieved through toolbox talks to educate employees and signage to raise awareness. The progress is monitored during quarterly office audits, where any actions are addressed, and appropriate improvements are made.
2. Sites – audit documents have been amended to include on-site energy usage, promoting discussions with site teams and contractors surrounding energy consumption issues.
3. Vehicles – promotion of car sharing and the use of public transport where applicable.
4. Materials – encouragement of using local suppliers and ensuring accurate orders are placed to avoid unnecessary waste. Additionally, clients are encouraged to consider sustainable material resourcing and more environmentally friendly options such as LED lighting and solar panels.
5. Waste – ensuring waste is appropriately segregated by waste stream to enable correct disposal and recycling.

**Aligning supply chain sustainability goals:** the company has been making an effort to work with suppliers and specialist subcontractors to achieve alignment in sustainability goals. A 'Carbon Tracker' form has been created and issued to the supply chain on a monthly basis to capture Scope 3 data.

## Impact:

The Supply Chain Sustainability School has proven to be an invaluable resource in improving knowledge of sustainability and providing guidance on where Concept Building Services (Southern) Ltd needs to be and how to achieve it.

Some key areas that have been particularly helpful include:

1. Sustainability webinars hosted by the School on responsible resourcing and Modern Methods of Construction (MMC).
2. Modern slavery – Risk assessments were created from the knowledge gained, and employees were made aware of the effects of modern slavery and the signs to look out for.
3. Social value – The knowledge gained from the School's resources on the importance of social value has made

## Fact box



### Company

Concept Building Services (Southern) Ltd

### No of employees

115 - 130

### HQ

Chichester, West Sussex

### Website

[www.conceptbld.co.uk](http://www.conceptbld.co.uk)

### Main contact

Rob Miller, HSEQ Manager,  
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### Services

Principal contractor, construction, M&E services, civil engineering & specialist services

### About

Established in 2003, Concept Building Services is a fast-growing building services company offering a range of solutions. With offices in Chichester, Darlington, Exeter, Gatwick, London, Portsmouth, Southampton and Worcester, they primarily provide contracting services across public and private sectors, and various locations worldwide.

## Case Study: Concept Building Services (Southern) Ltd

Concept Building Services (Southern) Ltd realise how much they already contribute, from charitable events to sponsoring local youth sports teams and providing apprenticeships.

### Value gained:

**Networking opportunities:** Membership of the Supply Chain Sustainability School has provided access to various webinars and training sessions, allowing Concept Building Services (Southern) Ltd to meet other members and improve their standards through the knowledge gained from industry best practices.

**Competitiveness:** Participation in the Supply Chain Sustainability School has improved the company's competitiveness, as clients view it favourably, demonstrating their dedication to enhancing their business operations in areas that are increasingly important in a changing global climate.

**Competencies:** As a member of the Supply Chain Sustainability School, Concept Building Services (Southern) Ltd has been able to access various training courses and webinars. These educational resources have been utilised to upskill the company's compliance team, thereby contributing to their CPD portfolio for IOSH/IEMA and other relevant certifications. The knowledge thus gained has been seamlessly incorporated into the daily business operations.

Highlighting a specific example, the webinars on ESG (Environmental, Social, and Governance) and social value have been instrumental in compiling the company's inaugural ESG Report for the directors. This format is slated to be used for future reports.

### Future proofing:

Although currently under the threshold for energy reporting schemes, Concept Building Services (Southern) Ltd aims to achieve ISO 50001:2018 by the end of 2023 to ensure future compliance. The company believes that their ongoing collaboration with the Supply Chain Sustainability School will assist in achieving this goal. The company's aim is to Partner with the Supply Chain Sustainability School and, in turn, promote this within their own supply chain.