

OPERATIONAL EXCELLENCE

KEY PERFORMANCE INDICATORS 2023/24

Deliverables	Q1	Q2	Q3	Q4	Target
Target					2023/4
Active individuals					
(Individuals accessing Lean learning this FY)	700	1500	2250	3000	3,000
Active companies					
(Companies accessing Lean learning this FY)	300	650	975	1300	1,300
E-learning downloads	625	1250	1875	2500	2,500
Learners @ training					
(Number of individuals attending training and webinars)	250	500	750	1000	1,000
Virtual Conferences					
(Target 1000 attendees, up from 100)	0	0	1	1	2
Training workshops					
(Average of 15 learners)	2	2	2	2	8
Webinars					
(Average of 100 learners)	2	2	2	2	8
Assessments and re-assessments					
(Individual)	125	250	375	500	500
Assessments and re-assessments					
(Company)	25	50	75	100	100