

# Case Study: MCS

## Challenges:

MCS faces several sustainability challenges, including aligning staff understanding with sustainability goals, managing diverse client expectations across projects, and handling increased workload from accreditations like BREEAM and WELL impacting design and installation processes. Ensuring comprehensive staff comprehension of sustainability principles requires ongoing education and training initiatives. Managing varying client expectations regarding sustainability criteria adds complexity to project planning and execution. Additionally, the increased demand for clients to adhere to accreditation standards like BREEAM and WELL significantly impacts workload allocation for design and installation teams. Balancing these factors while striving for sustainable outcomes remains an ongoing challenge requiring careful coordination and adaptation within MCS.



### Impact:

For MCS, the assessments section of the School has been instrumental in providing valuable insights into its standing compared to other M&E companies and across all users of the school platform. By completing these assessments, MCS gains a clear understanding of its strengths and areas for improvement in sustainability practices. This benchmarking allows the company to identify where it excels and where it may need to focus its efforts to enhance its sustainability performance.

The individual learning pathways offered by the school provide tailored support in areas where MCS needs it most. By analysing the results of its assessments, MCS can identify specific areas where additional training or resources are needed. The learning pathways then guide the company towards relevant educational materials and training modules, ensuring that its learning and development efforts are targeted and effective.

Overall, the assessments and individual learning pathways provided

by the School empower MCS to make informed decisions about its learning and development initiatives (one of its challenging areas). By leveraging these resources, MCS can ensure that its efforts are aligned

## Fact box



#### Company

MCS

No of employees

134

HQ

Armstrong Way, Yates

Website

www.mcsmc.co.uk

#### Main contact

Danielle Haskings – Head of Sustainability and Social Value

Danielle.haskings@mcsmc.co.u k

#### Services

Mechanical & electrical design & installation, energy services, and facility management

#### About

MCS is an independently owned Building Services provider who specialise in the design, installation & delivery of building services solutions, covering all aspects of mechanical and electrical engineering installations.





with its sustainability goals and that it continues to progress towards a more sustainable future as a business.



## Value gained:

MCS's membership in the Supply Chain Sustainability School has brought substantial benefits. By participating, the company has gained a competitive edge by showcasing its improved sustainability practices, allowing customers to see that MCS is confident in what it delivers and is continuously learning.

To demonstrate its commitment to sustainability, MCS has moved beyond mere words by implementing tangible actions resulting from its sustainability strategy, crafted with the guidance of the Supply Chain Sustainability School. Utilizing the tools and information provided, MCS has established clear, concise, and impactful targets. The company transparently shares its progress with customers, providing data on key sustainability metrics like carbon footprint reduction. Actively involving customers in its sustainability efforts ensures alignment with their priorities.

Ultimately, MCS's continued involvement in the School promises enhanced reputation, increased efficiency, and sustained growth in a market increasingly prioritizing sustainability.

## Future proofing:

In the future, MCS plans to continue engaging with the School to refine its sustainability practices and stay updated on emerging trends. The company hopes that the School will expand its resources further, offering advanced training modules and facilitating more industry collaboration to address evolving sustainability challenges effectively. Through ongoing participation, MCS aims to remain at the forefront of sustainable practices and continue making meaningful contributions to environmental responsibility within the construction industry.