

## Challenges:

CPC is a responsible business that takes full accountability for the impact of its operations on people, clients, suppliers, local communities, and the environment. Its Sustainability Strategy addresses these impacts through a framework focused on three stakeholder groups: raising awareness and embedding cultural change among staff, working with the right suppliers and supporting existing ones to be more sustainable, and supporting clients to deliver on their sustainability commitments through innovative solutions and continued market awareness.

While CPC is proud of the social value generated across its operating regions, there is recognition that more can always be done. One key challenge is the ongoing promotion of sustainability as a shared responsibility across all roles. Another emerging challenge, particularly as CPC continues to grow, is influencing and educating those further down the supply chain to ensure they meet sustainability expectations

## Impact:

The Supply Chain Sustainability School has had a significant positive impact by providing a one-stop platform for CPC's sustainability learning needs. The consistency of learning materials, supported by individual dashboards, allows staff to clearly track progress through badges and certificates—encouraging continuous improvement and supporting CPD objectives.

The variety of content formats—e-learning, videos, documents, and web links—caters to all learning styles and knowledge levels. CPC promotes these resources across its supply chain, particularly among small organisations, to boost sustainability understanding throughout the sector. The School has enabled CPC to benchmark its progress against industry standards, making it the go-to platform for sustainability development.

## Value gained:

CPC has gained measurable value from the School's resources. The assessment process revealed areas of strength and improvement, with benchmarking data offering motivation to improve weaker areas. The resulting action plan provided a targeted and time-efficient way to upskill, guiding individuals to trusted content aligned with business needs.

The wide selection of e-learning modules has proven ideal for employee engagement. Flexible and accessible, these allow staff to learn around busy schedules, with short tests reinforcing knowledge and encouraging application in daily roles.

## Fact box



### Company

CPC Project Services Limited

### No of employees

294

### HQ

London

### Website

[www.cpcprojectservices.com](http://www.cpcprojectservices.com)

### Main contact

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### Services

CPC is a project management and cost management consultancy and offers a broad range of consultancy services to support the delivery of capital & infrastructure projects.

### About

*CPC Project Services (CPC) is an award-winning project and cost management consultancy, leading major property, infrastructure and change projects across the UK & Ireland. They are proud Employee Owned Trust (EOT) with a passion for energising projects that are shaping the way they live, learn, work and play.*

Through the School's events and webinars, CPC has developed deeper skills and insights across all pillars of sustainability. Employee networks such as climate, wellbeing, and fairness use these materials to stay updated on legislation and best practice.

The School also supports CPC in client engagement. Many key clients—including Network Rail, the Environment Agency, and Heathrow Airport—are School Partners. Participating in School-led sessions helps CPC remain aligned with client expectations, strengthening relationships and supporting collaborative goals.

Membership also enhances CPC's reputation. As a Gold member of the Supply Chain Sustainability School, CPC demonstrates its commitment to sustainability in bids and tenders, which provides a clear competitive advantage.

### **Future proofing:**

CPC plans to promote the School's resources more widely across the business by including them in its training brochure and presenting their benefits in team meetings. These resources will form a core part of the company's sustainability upskilling programme.

Employee networks will also look to create bespoke learning pathways tailored to specific topics such as climate, wellbeing, and equality. This will help ensure focused and relevant development across all areas of sustainability.

CPC's Director of Business Management will continue using the School's benchmarking and action planning tools to monitor progress and drive further improvement.