

Challenges:

Like many in the supply chain sector, Scott Parnell Ltd faces significant sustainability challenges amid growing client demand for greener and more responsible practices. Sustainability has become essential to remain competitive.

Three key challenge areas are:

- **Measuring embodied carbon** – Embodied carbon is the largest contributor to emissions in the built environment. Enabling customers to make informed, lower-carbon choices is critical, yet many suppliers lack carbon data. Scott Parnell Ltd is working with suppliers to improve transparency and support better decision-making.
- **Low-carbon delivery options** – The nationwide delivery fleet is the main source of Scope 1 emissions, prompting efforts to reduce diesel use through route optimisation, improved driver behaviour, and investment in more efficient or cleaner-energy vehicles.
- **Ensuring a responsible supply chain** – In response to customer feedback, Scott Parnell Ltd is rolling out a rigorous supplier vetting process to assess environmental and ethical standards, ensuring consistent, measurable sustainability performance across the business.

Impact:

The Supply Chain Sustainability School's assessments have been invaluable in identifying and addressing knowledge gaps across the workforce. By benchmarking staff understanding of key topics such as modern slavery, responsible sourcing and environmental management, the assessments have highlighted areas where additional training is needed.

This structured approach has ensured that sustainability learning is targeted to the right areas. As a result, employees now have a stronger understanding of supply chains, carbon reduction strategies and circular economy principles. This improved knowledge has helped Scott Parnell Ltd strengthen supplier relationships, improve customer confidence, and embed responsible decision-making into daily operations.

Value gained:

Membership of the School has provided Scott Parnell Ltd with a platform to strengthen its reputation as a responsible and forward-thinking supplier. As sustainability expectations increase across the construction industry, clients seek partners who can demonstrate robust sustainability credentials, and engagement with the School provides credible evidence of this.

Fact box



Company

Scott Parnell Ltd

No of employees

140

HQ

Unit 1, Swanvale Industrial Estate,
Colchester Road, Witham CM8 3DH

Website

www.scottparnell.com

Main contact

Jenny Burton
jenny@scottparnell.com

Services

Scott Parnell Ltd supplies civils, drainage, building and rail products.

About

Scott Parnell Ltd is a leading independent builders' merchant. With knowledgeable staff specialising in civils, groundworks and rail products, supported by a nationwide network and a commitment to excellent customer service, the company supports major infrastructure and construction projects across the UK.

In an industry under pressure to decarbonise and build more responsibly, the School has given Scott Parnell Ltd the tools and recognition to stay ahead of customer requirements, stand out in tenders, and collaborate with peers on shared challenges.

Future proofing:

Scott Parnell Ltd will continue working with the Supply Chain Sustainability School to strengthen sustainability credentials and exceed customer expectations. Greater support in standardising customer requirements, whether in carbon measurement and reporting, modern slavery, diversity and inclusion or other areas, will help suppliers and distributors align under common goals and deliver improvements more efficiently.