

Case Study: Arena Stone and Ceramics

Challenges:

Arena faces several sustainability challenges across its operations. One of the main challenges is knowledge gaps among staff regarding sustainability best practices and regulatory requirements, which can make it difficult to embed sustainability consistently across projects. Accurate greenhouse gas reporting is also a challenge, particularly for Scope 3 emissions, due to limited data availability from suppliers and contractors. Circular economy practices are still underdeveloped, making it harder to manage and reduce business specific waste streams effectively. Another significant challenge is keeping up to date with the varied sustainability requirements of clients, each of whom may have different expectations, certifications, or reporting formats. Engaging with the Supply Chain Sustainability School has helped the organisation address these challenges by providing accessible guidance, training, and tools to improve understanding, consistency, and confidence in meeting client requirements.

Impact:

Engaging with the Supply Chain Sustainability School has had a significant and positive impact on Arena. It has increased sustainability awareness across all levels of the organisation and strengthened internal processes by providing clear guidance, training modules, and practical tools that align with client requirements. More than 20 employees have registered and actively used the Supply Chain Sustainability School e learning modules, webinars, and resources to develop their knowledge and skills. This has improved confidence across the team in understanding and applying sustainability practices in day to day operations. The organisation also regularly holds social value events to generate positive impact in the local community, supported by insights gained through the Supply Chain Sustainability School. Additionally, hiring a specialist sustainability manager has helped embed best practice, comply with legislation, and respond effectively to client expectations, ensuring that knowledge gained from the Supply Chain Sustainability School translates into practical business improvements.

Value gained:

The Supply Chain Sustainability School has delivered significant value to Arena across multiple areas. It has enhanced employee engagement by providing accessible and relevant training, e learning modules, and practical resources, ensuring staff are confident in understanding and applying sustainability practices. This increased knowledge has strengthened credentials and reputation with clients, making

Fact box



stone and ceramics

Company

Arena Stone and Ceramics

No of employees

50

HQ

Unit 9 Bermondsey Trading Estate Rotherhithe New Road London SE16 3LL

Website

https://www.arena-stoneceramics.com/

Main contact

Toby Meadows toby@arena-stoneceramics.com

Services

Arena Stone and Ceramics offer a complete stone and tile solution within the commercial fit-out market.

About

Arena Stone and Ceramics offer a complete tile and stone solution. We specialise in the supply and installation of stone and ceramic wall and floor tiling, restoration works and precision cutting using a bespoke waterjet cutting service within a the commercial market.

the organisation better placed to meet diverse sustainability requirements and respond effectively to queries. It has also supported the development of more efficient internal processes for monitoring energy use, waste management, and social value initiatives. Looking to the future, the Supply Chain Sustainability School will continue to provide ongoing value by helping Arena stay up to date with



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changing legislation, emerging best practices, and client expectations. As accurate data is gathered, the organisation also plans to use the tools for calculating its carbon footprint and improving environmental performance, further enhancing competitiveness and reducing operational risks.

Future proofing:

Arena will continue using the Supply Chain Sustainability School and promote it internally to keep the team up to date with the latest guidance and best practices. Once accurate sustainability and greenhouse gas data are available, the organisation plans to use its tools to calculate the carbon footprint annually. Arena would also welcome more SME focused and practical resources on circular economy, material efficiency, and waste reduction.