

Challenges:

One of the main sustainability challenges for Connaught Access Flooring is the environmental impact of raised access flooring materials, which are often steel and cement intensive. The organisation is actively researching options with higher recycled content and lower embodied carbon, although securing consistent and reliable supply remains challenging. Waste reduction is another key issue. While offcuts and packaging are managed wherever possible, ensuring materials are reused or recycled on busy construction sites can be difficult. There is also a need to balance fast paced project delivery with more sustainable practices, such as reducing transport emissions and planning deliveries more efficiently. Despite these challenges, Connaught Access Flooring continues to work closely with suppliers and clients to improve performance and introduce more sustainable solutions across projects.

Impact:

Engagement with the Supply Chain Sustainability School has helped Connaught Access Flooring build confidence and practical knowledge around sustainability. The e learning modules have been particularly valuable, providing clear guidance on environmental management systems, sustainable material options, carbon impacts and understanding Environmental Product Declarations. The organisation has also developed a stronger understanding of client driven building standards, particularly BREEAM, enabling closer alignment with client expectations. The assessments and action plans have been effective in identifying areas for improvement and setting a clear direction for progress. Access to a wide range of practical tools has made learning more accessible and supported better informed decision making as sustainability practices continue to develop.

Value gained:

Membership of the Supply Chain Sustainability School has delivered clear and practical value for Connaught Access Flooring. It has improved understanding of client sustainability expectations, allowing the organisation to respond to bids with greater confidence and credibility. The e learning modules have strengthened team knowledge in areas such as carbon, responsible materials and BREEAM, supporting clearer communication with clients and building trust in technical capability. Assessments and action plans have also helped identify efficiency improvements and reduce risk. Overall, engagement with the School has enhanced capability, strengthened

Fact box



Company

Connaught Access Flooring

No of employees

30

HQ

Unit 1, Hill Farm, Church Lane, Ford End, Chelmsford, Essex, CM3 1LH

Website

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Services

Raised access flooring solutions for commercial offices, data centres, retail, leisure and education environments, including project delivery and supply only services

About

Connaught Access Flooring is a leading independent provider of raised access flooring for commercial offices, data centres, retail and leisure venues, and education sectors within the UK market. The organisation has assembled an experienced team with a strong focus on delivering projects to the highest quality standards. Projects are completed on time, within agreed cost parameters, and carried out in a safe, friendly and non-adversarial manner.

reputation and provided clients with additional assurance that sustainability is taken seriously.

Future proofing:

Connaught Access Flooring plans to continue using the Supply Chain Sustainability School's e learning modules to further develop team knowledge and strengthen approaches to carbon, materials and responsible sourcing. Ongoing engagement will support consistency across the business and help the organisation keep pace with evolving industry standards and client expectations.