


Date: 25th February 2026

Attendees:

Vaishali Baid (Action Sustainability), Katherine Say (Action Sustainability), Heather Groom (Action Sustainability), Michelle Turner (Action Sustainability), Alex Curran (JN Bentley), Anjana Raj (SRM), Amy Dawson (Multiplex), Anne-Marie Melvin (Cavendish Nuclear), Anthony Lengden (Mitie), Abbey Reid (National Grid), Charlotte Olver (Vistry), Gareth Sear (Gatwick Airport), Isabella Greenfield (Kier), Lisa Greenhalgh (Starkbuild), Andrea Holt (Balfour Beatty), Joy Woods (BAM), Kerry Quinton (Binnies), Maxine Johnston (Reliable Contractors), Michelle Harrison (National Highways), Phil Greenhalgh (Briggs UK), Rachael Riley (RSK), Sarah Maguire (Fushion 21), Sharon Turner (NG Bailey), Sian Rebourg (Hill).

Summary of actions & notes

Notes & Actions		
No	Action/Note	Responsible
1	<p>Welcome and Introductions</p> <p>Brief introductions were done at the beginning of the session:</p>  <p>For this February session the focus would be on continuing with the Business Planning for 2026 to 2027. In addition, there were several other focuses that were discussed (see the agenda below).</p>	

AGENDA

1. Welcomes & Introduction
2. Voting for new Chair/Co-Chair position
3. Business planning (1st April 26 – 31 March 27)
 - Current workstreams
 - Summarisation of opinions collected the last business planning session
 - 2026/2027 proposed priorities
 - Proposed training & events:
 - Social value and Measurement : discussion and breakout groups
4. Closing remarks
5. AOB and Close

2 Vote for New Chair or Co-Chairs

Following the completion of their two-year terms, the Social Value Leadership Group will now be seeking to elect a new Chair or Co-Chairs to support with running the Social Value Leadership Group. This process will take place over the next couple of weeks.

Before outlining the process, we expressed our thanks and gratitude to both Amelia and Andrea who have supported the group over the last two years! Thank you!



We will now begin the process to elect a new Chair or Co-Chairs which follows the process of:

Step 1: Requesting those who are interested in the position to view the *Leadership Group Chair Job Description and Application* form which explains the key aspects of the role (please contact sam.walker@actionsustainability.com if you would like to receive this).

Step 2: Complete the form **by Tuesday 24th March**, providing a short (max 300 words) overview of your motivations for applying for the role.

Step 3: Following this, we then plan to send out the details of all those who have expressed an interest and invite all partners within the Social Value Leadership Group to vote (please note it is one vote per Partner organisation).

Step 4: Following a two-week period for voting, the new Chair will be announced at the beginning of April.

3 2025 to 2026 Business Planning Summary

The focus of this session was the continued Business Planning for the 2026/2027 financial year. This continued on from the previous session in which discussions were had on what the main deliverables should be for the FY26/27.

The session started with updates on the current 2025/2026 deliverables and a look back at what’s been delivered thus far this year. Updates can be seen as below:

Focus 2025/26

Key focus for 25/26
To develop more resources on supplier diversity and the “S” in ESG, and foster more opportunities for collaboration including a face-to-face event.

- **Guidance on Supplier Diversity and embedding this within supply chains.**

In Progress: Inclusive Procurement Report
Currently with our Peer Reviewers for final edits. Following this it will be sent to our graphic designer.
- **To deliver a series of NEW workshops addressing several challenges related to Social Value, on:**

In Progress: PPN 002 & Contract Management
PPN 002 updates completed and Contract Management in under progress.
- **ESG and it’s relationship to Social Value and F2F event**

Completed:
We have incorporated ESG into all our workshop offerings and a F2F event at Costain in October.
- **Update the Social Value resource library**

Completed: Learning pathway review to be completed Q4 25/26
Review completed – Two new Learning Pathways created.

Since the last session the Learning Pathways have now been completed. An update was given on the work that was done to these:

Summary of Learning Pathways

Learning Pathway	Comment
Social Value: Defining and Delivering 2021	Retired & replaced with Social Value: What is it and why is it important?
Social Value: What is it and Why is it Important? 2021	Retired & replaced with Social Value: What is it and why is it important?
Social Value: What is it and Why is it Important? 2022	Retired & replaced with Social Value: What is it and why is it important?
Social Value Measuring and Reporting: Different Approaches	Updated. Please see Learning Pathway here: https://learn.supplychainschool.co.uk/local/coursebuilder/rule/scsslearningpath/view.php?id=2701
Social Value: What is it and why is it important?	Replaces the 2021 and 2022 versions with up-to-date resources. Updated. Please see Learning Pathway here: https://learn.supplychainschool.co.uk/local/coursebuilder/rule/scsslearningpath/view.php?id=2702

Updated Learning Pathways



Social Value: An Introduction

This self-enrol learning path contains a mix of resources and case studies on the topic of social value, with a particular focus on how business across industry generate impact.

The pathway is grounded in case-studies to give real-world examples of social value generation and management. This pathway is useful for businesses who have either no current understanding, or a basic understanding, of social value.

To achieve the badge for this learning path, you must complete each resource. You can complete this learning path in your own time.



Social Value: Measuring and Reporting

This self-enrol learning pathway contains resources that will help to understand and demystify the measurement and reporting aspects of Social Value. The content will introduce you to different approaches of Social Value measurement, related terminologies, and the latest case studies from the industry. It is the perfect pathway to start if you want to know more about measuring Social Value and different approaches to make this journey simpler for you and your supply chain.

To achieve the badge for this learning pathway, you must complete each resource. You can complete this learning pathway in your own time.

Please Share! (links provided in previous slide)

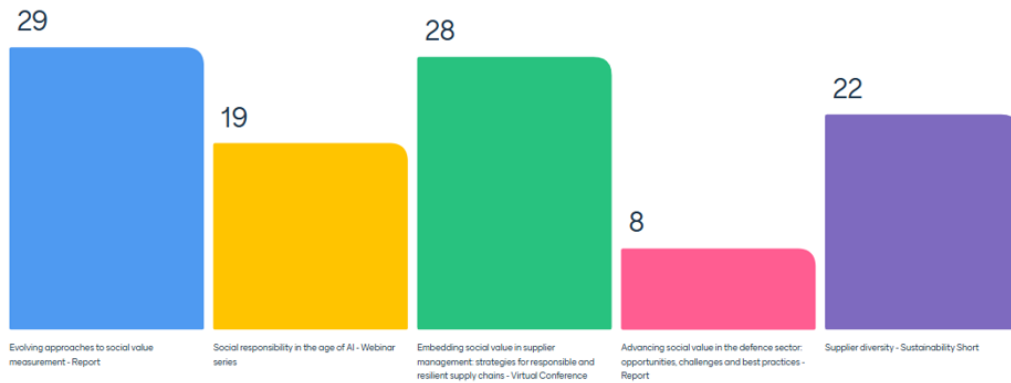
4

Business Planning for 2026 to 2027

The results of the last Business Planning session held in December were presented to the group showing which of the activities were selected as most popular (this is shown in the MENTI below).

SOCIAL VALUE GROUP BUSINESS PLAN –
PRIORITIES CONFIRMED

Please identify your preferred activities to be delivered in FY2026/2027



Based on this, deliverables for next year were announced:

PRIORITIES CONFIRMED (TBD)

Proposals	Learning Type
Evolving Approaches to Social Value Measurement	Report
Case Study	Video
Supplier Diversity	Sustainability Short
Series of Webinars on latest case studies and thought leadership	Webinars

More detail on each of these was provided during the session and can be seen summarised in the slides that were shown below:

DELIVERABLE 1: EVOLVING APPROACHES TO SOCIAL VALUE MEASUREMENT - REPORT

Format: Report

Challenge: Social value measurement in the UK is changing fast, with shifting expectations and greater scrutiny. Organisations face fragmented methodologies, inconsistent local reporting requirements, and pressure to evidence outcomes, not just activities. Limited clarity on credible tools and long-term tracking often leads to reactive, inconsistent reporting that over-relies on proxy metrics.

Proposed solutions/ outputs

- A review of current and emerging trends across the UK built environment sector.
- Comparison of key measurement frameworks (e.g., TOMs, Social Return on Investment, IMP framework, bespoke client models)
- Case studies demonstrating innovative and outcomes-focused approaches.
- A practical roadmap for improving data quality, governance etc.

DELIVERABLE 2: SUPPLIER DIVERSITY

Format: Sustainability Short

Challenge: Supplier diversity is becoming an essential component of both sustainability and social value strategies, driven by expectations around equity, inclusive growth, and resilient supply chains. However, many organisations struggle to communicate *why* supplier diversity matters, how it supports environmental and social outcomes, and what practical steps suppliers and internal teams can take. Current materials tend to be text-heavy, compliance-focused, or aimed only at procurement specialists, limiting engagement across project teams and the wider supply chain. There is a need for accessible, engaging content that expands on the insights currently being developed in our supplier diversity report.

Proposed solutions/ outputs

- A 2–5 minute scripted explainer video.
- Builds directly on the themes and findings of the existing supplier diversity report.
- Combines clear messaging with visuals to show how diverse suppliers contribute to environmental innovation, local economies, and social value creation.
- Includes practical guidance on how teams can identify, engage, and support diverse suppliers.
- Designed for use in training sessions, onboarding, client presentations, and supplier events.

DELIVERABLE 3: SOCIAL VALUE CASE STUDY

Format: Case Study Video

Challenge: Organisations increasingly recognise the importance of creating social value not just economic value through their supply chains. Without addressing these challenges, organisations risk missing opportunities to enhance societal impact, improve stakeholder trust, and build resilient, responsible supply chains.

Proposed solutions/ outputs

We propose creating a case study video which will focus on embedding social value in supplier management and will cover: 1) Examples of responsible and social value supply chain practices and resilience strategies, 2) Best practice and success stories from diverse and local suppliers and 3) Cover available frameworks for evaluating and improving supplier social responsibility.

5 Announcement: Opportunity to Speak At Upcoming Webinars

Upcoming Speaker Slots for 2027/2027

Webinar Title – DATES TBC

Measuring Social Value x 1 Session

Your experience with measuring Social Value, the strategy, framework and tools you use, your indicators and metrics, challenges to measurement, monetisation, recommendations.

Navigating Social Value: Key Challenges and How to Overcome them x 1 Session

Your experience with working with Social Value and the main key challenges you've faced. How you've found solutions to these challenges, and recommendations for how Social Value can be maximised.

Introduction to Social Value x 1 Sessions

Your experience with working with Social Value, exploring what Social Value means to your organisation, your strategy, how you deliver Social Value (initiatives), any recommendations and advice.

Social Value: Embedding PPN002 as an SME x 1 Sessions

An SME and their experience with working with Social Value, challenges often faced and lessons learned that they can pass on to Clients.

Interested? Please email sam.walker@actionsustainability.com

6 Impact Survey Results

With the business planning session underway, Sam presented the Impact Survey findings from 2025. The results were also sent out in the pre-read; please contact sam.walker@actionsustainability.com if you would like to receive a copy of the results.

7 Business Planning

The main part of the session revolved around the new Social Value Tools Report which was identified as a main deliverable for the 2026-2027 financial year. Those attending the session were split into several smaller groups and completed a series of questions related to the content that should be included in the report.

SOCIAL VALUE TOOLS REPORT 2021-22



SOCIAL VALUE TOOLS									
Header	Parameter	Description	NACT (UK Social Value Bank)	Impact Reporting	Loop	Social Value Portal (SVP)	Sustainability Tool	SV Engine	Thrive
Overview of the Tool	Applicability - place or project	If place, please state it is UK, England, Wales, Scotland, Northern Ireland etc.	Place - UK	Project Place	Project - UK & Regional Activity Industries	Project Place	Project Place	Place - across the UK	Project Place People
	Applicable sectors/ industries		Housing and related sectors	All Sectors / Industries	All Sectors / Industries Key areas currently include: - Built environment - Non profit/third sector - Finance - Housing - Public sector - Retail - Waste and utilities - Transport and infrastructure	All sectors / industries	All Sectors / Industries	All Sectors / Industries	All Sectors / Industries Key areas currently include: Public Third Sectors
	Coverage - asset lifecycle or specific phases		Asset lifecycle	Full lifecycle	Forecast, monitor and evaluation of the lifecycle of a project, activity or initiative	Both/Either. Social Value data can be captured and aggregated/ reported by asset or project stage as well as the whole lifecycle	Construction and operational phases of projects or of supply chain work delivery	Use for project planning and measuring outcomes	All phases
	Licence type		Subscription	Software as a Service (SaaS) subscription	Software as a Service (SaaS) subscription	Software as a Service (SaaS) subscription	Annual system licence	A floating licence. i.e. the customer can allocate (and withdraw) licences to use the SVE within their own organisation and with their partners. Customers can buy blocks of licences to achieve this	Annual software licence

8 Wrap-up & Next Steps

- **Upcoming Speaker Slots** - if you have an interesting story or strategy to share with the School Network; we'd like to hear from you - please connect with us!

9 Next session

Q1 Social Value Leadership Group Session – Wednesday 3rd June 2026 from 2pm – 4pm

Contact: Vaishali Baid / Sam Walker