# Case Study: DMC Contracts Ltd

## Challenges:

The expense, staff training on what to look out for when sourcing suppliers of materials to make sure they can provide EPDs for projects and take sustainability seriously. Considerations for changing the fleet from diesel to electric, the cost of electric vehicles is quite expensive and the mileage per charge when fully loaded is not enough to sustain the business, given drivers will have to stop and charge vehicles during journeys.
The culture, not all people within DMC Contracts Ltd and other smaller businesses are fully onboard with the sustainability journey and the importance of sustainable sourcing, quality management, carbon reporting, etc. Larger supply chain companies already have plans towards Net Zero and practices in place, but the smaller businesses, and even DMC Contracts Ltd's own staff, are a challenge when trying to change perception.

## Impact:

The e learning modules in particular have been helpful and have given knowledge to pass through the business to inform staff of requirements and the direction the business can go in, but also for Senior Management on how it can benefit the business with more project awards and gaining more reputable clients, such as working on the HS2 project.

The assessments are particularly helpful because questions can be answered based on where DMC Contracts Ltd is as a business and what the business knows, and a tailored action plan is created. This saves time trawling through the resource library, as the topics are already suited to the business and what it needs to know.

Attending webinars is most definitely helpful, however, it is found that sometimes, because they are fast paced, elements of the talks are missed, or not enough questions are asked to gain sufficient clarity on the subjects.

## Value gained:

The main value is the access to information. There is so much good quality information and assistance with building sustainable policies and how to manage those policies and build processes. There are ideas on what can be implemented, which is helpful as multiple different routes can be presented to Senior Management, giving options on which direction is best for the business.

Also, project awards. That is a big one that is always of interest at a Senior Management level. When DMC Contracts Ltd has a higher membership status, it makes the business favourable for more opportunities and may help gain an upper hand in tenders, including introductions to more Tier 1 clients.

## Fact box

### Company

DMC Contracts Ltd

### No of employees

27 Direct, 42 Self-Employed

### HQ

Unit 6 Capstan Centre, Thurrock Park Way, RM18 7HH

### Website

https://dmccontracts.co.uk/

### Main contact

Jayde Addison

### Services

Installation of specialist wall and floor finishes

### About

*We are a specialist finishes Contractor who have been at the forefront of the construction industry for the last 20 years.*

*We complete infrastructure projects within the rail and aviation industries and also design and install specialist finishes across a wide range of sectors, including large and high-profile commercial, residential, health and education projects.*

## Future proofing:

DMC Contracts Ltd would like to get more staff onto the Supply Chain Sustainability School and look more into the procurement element of the Supply Chain Sustainability School, as predominantly the focus has been on sustainability. The business is also keen on digitising systems, so it is hopeful that the Supply Chain Sustainability School will be able to assist with this as well.

As an improvement, and perhaps this already happens, where possible it would be great if the webinars were a little more interactive. SLIDO is always good for gathering people's thoughts and opinions on topics and can be a good conversation starter.