

# Key Outcomes & Decisions:

14 October 2026 Meeting

| Topic                               | Key Takeaway                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
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| National Highways Quality Programme | A web-enabled quality maturity assessment (8 topics, 5 levels) for the supply chain is due late November to early December, with three free e-learning modules (quality plans, ITPs, checklists) out within 3 to 4 weeks. The project runs to March 2027.                                                                                                                                                                                                                                                                                                                              |
| Quality Culture                     | Kim and Jane said supplier quality maturity varies widely and that clients now treat quality as seriously as safety. Non-conformances should be seen as valuable learning data, in the same way near misses are. Action: Andrew has checked the School modules and non conformances is included in the module content.                                                                                                                                                                                                                                                                 |
| Building Safety Act                 | Gateways 2 and 3 are slowing residential starts and completions, and require suppliers to be fixed early with a traceable record of any changes. The group saw it as a chance to apply one quality process to all buildings.                                                                                                                                                                                                                                                                                                                                                           |
| Performance and KPIs                | Active individuals are at 1,174 against a target of 3,800, and active companies are also below target; a bi-monthly marketing campaign will push activity highlighting the new Quality resources, the Virtual Conference and there are more training sessions in the second half of the year than the first – with 10 public, 7 programmes and 2 partner workshops planned. Kim's Octavius case studies are live. The podcast trial as reached 202 downloads. Mark is interviewing Siu Mun Li for a Managing Risk in Construction Podcast. There is then 1 more to organise this year. |
| Lean Capability Assessment          | 660 companies have self-assessed since April, capability totals average 3 out of 5 and standard deviation shows a wide spread of results. So this demonstrates many firms are still at the start of their lean journey. Kim suggested comparing results with the National Highways Helma assessment.                                                                                                                                                                                                                                                                                   |
| AI and Productivity Conference      | A second Virtual Conference on Productivity and AI is planned for February. Kim and Jane shared practical uses (Copilot-drafted quality packs, sensors, data analytics, reliability reporting), stressing clean data and clear answers over raw reports.                                                                                                                                                                                                                                                                                                                               |

## Key Decisions

- Andrew to check that non-conformance reports are covered in the new quality e-learning modules before they are published. **DONE**
- Jane to nominate someone for a talking head filming day on quality and non-conformances.
- Kim to share a copy of the National Highways quality maturity assessment with Jane.
- Mark to ask Lily (CAST) how much change is allowed between Gateway 2 and Gateway 3, and feed back to the group.
- Ian to analyse the lean assessment data to target learning at less mature suppliers; Loraine to coordinate the topics, speakers and use cases on Productivity and AI with Ian and Mark for the February conference.
- Next meeting will focus on Business Planning for 27-28 on 19th November, on Teams at 10am to 12pm